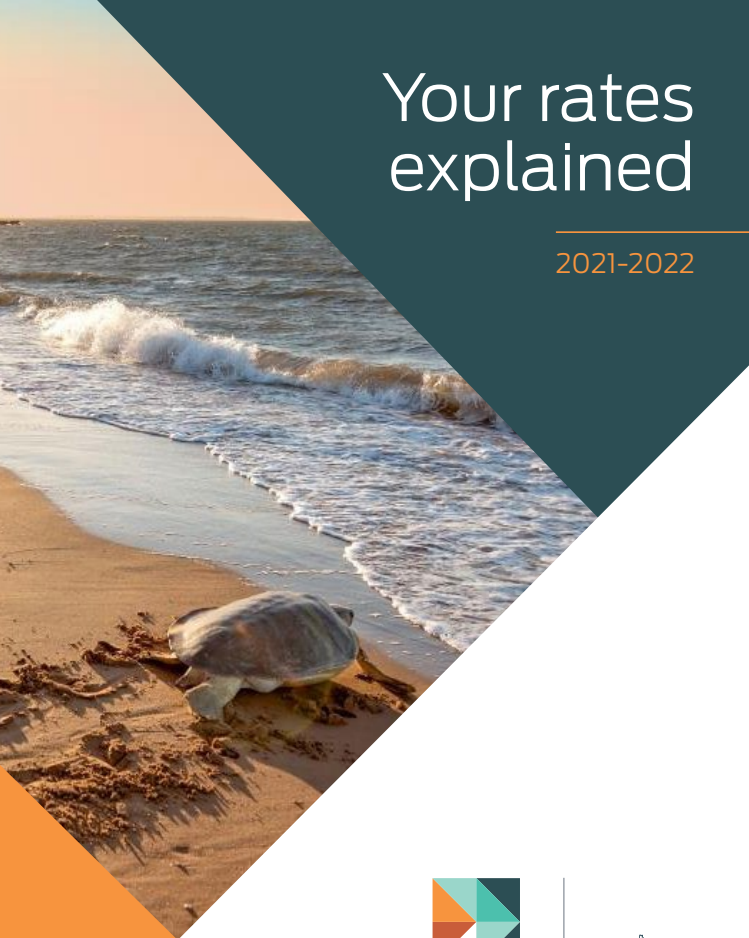




Your rates explained

2021-2022




Town of
Port Hedland





A message from your mayor



On behalf of the Town of Port Hedland, I am pleased to present our 2021/22 Rates Booklet and Budget Highlights to the community.

Rates are never a popular subject, however they enable the Town to deliver the core infrastructure and services needed to support a growing community.

The Town's rating strategy applies a 2% increase on rating categories, projecting a total rates revenue of \$54,853,749. The minor increase was necessary due to the Town freezing rates in the 2020/21 financial year in response to the ongoing Covid-19 pandemic, which impacted the Town's revenue base. The rating strategy strives for objectivity, fairness and equity, consistency, transparency and administrative efficiency.

The 2021/22 budget allocates funding to deliver significant infrastructure projects. This includes \$11 million to construct the Port Hedland seawalls, which will protect our coastal township from erosion and storm surges into the future. We've also allocated \$6 million to the Port Hedland Community Centre, which will be located on the Turf Club site and will upscale Hedland's sporting and recreation amenity. Take a look at the Budget Highlights sheet for more information.

Thank you for reading

Mayor Peter Carter





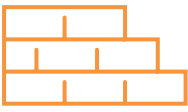


Budget objectives for 2021-2022

- Have regard for the Town's Strategic Community Plan 2018-2028, that focuses on the four pillars of Community, Economy, Build and Natural Environment and Leadership;
- Goals to be delivered through continuous business improvement;
- Ensure endorsed Council initiatives are adequately funded;
- Maintain existing infrastructure assets in line with asset management plans;
- Construct and maintain quality facilities for the benefit of the community;
- Have full regard for the implications of National Competition Policy
- Retain a committed, professional and enthusiastic workforce to ensure best practice service delivery
- Maintain a commitment to Town's Economic & Tourism Strategy by creating opportunities for the town's entire community
- Responding appropriately to the COVID-19 pandemic.



Budget Highlights



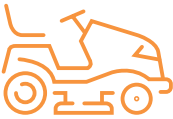
\$11m

Port Hedland Seawalls
Construction of seawalls at West End, Sutherland Street and Goode Street



\$6m

Port Hedland Community Centre
A new welfare and community emergency centre



\$4.3m

Plant Replacement Program
Upgrading of assets



\$3m

South Hedland Landfill Upgrades
Upgrading the transfer station to sort waste to be recycled or reused including a new 'tip shop'



\$2.4m

Footpath renewal Program
Renewal program



\$2.25 m

Drainage Renewal Program
Renewal program



\$0.5m

Lotteries House Refurbishment
Upgrade of assets

\$2m



Ongoing design for Hedland Recreation Hubs
An initiative representing the biggest investment in the Town's public infrastructure in decades



\$1m

Finucane Island Boat Ramp Upgrades
Boat Ramp upgrade improving Hedland's coastal and boating infrastructure for the future



\$0.82 m

Pretty Pool Park Playground Replacement
Renewal of playground



▶ Your rates explained.

What are Residential Rates?

The residential rate forms the basis of the differential rates with the current rate in the dollar reflecting that Residential has the least capacity to pay. Town continues to grow the overall rate base enabling more even distribution of the Town's overheads. The Town's *Economic Development & Tourism Strategy* and *Local Town Planning Scheme* play pivotal roles in this.

What are Differential Rates?


The Town has 5 different rates depending on the use of your property. The differential rates are detailed below:

Differential Rates	Cents in the Dollar	Minimum Rate
GRV – Residential	9.8215	\$1,300
GRV– Commercial / Industrial	9.8215	\$1,900
GRV – Mass and Tourist Accommodation	19.5935	\$1,900
UV - Pastoral	11.3001	\$1,900
UV – Mining and other	20.1463	\$200

The Town of Port Hedland's 2021/22 Rating Strategy strives for fairness and equity in striking the right balance between the necessity of revenue raising and cost of living pressures, working to achieve the outcomes of the Town's Strategic Community Plan 2018-2028 for the benefit of the community.

What are Commercial and Industrial Rates?

This means any land identified as land being used for either commercial or industrial operations or is vacant and undeveloped under the Town of Port Hedland Local Planning Scheme for Commercial & Industrial zoning. This includes but is not limited to the town centre, commercial business precincts, mixed business, shopping centres, airports, Wedgefield Industrial Estate and strategic industry, industrial, transport and light industry uses.



What are the other charges on my notice?

Waste Charges

Waste Charges are legislated under the Waste Avoidance and Resource Recovery Act. Ratepayers who have access to a waste collection service are charged a Waste Receptacle Charge of \$295.00 per annum for a weekly waste collection.

Additional waste collections are charged at \$295.00 per container, per service, per annum. Properties exempt from rates are still to pay for the Service of Bins \$295.00.

Where there is insufficient verge space for a classic collection to take place or where there are multiple collections undertaken on a weekly basis, the premium bin charge of \$520.00 will be charged.

Emergency Services Levy

The Emergency Services Levy (ESL) is forwarded to Department of Fire and Emergency services (DFES) to fund the Career Fire and Rescue Service, Volunteer Fire and Rescue Service, Bush Fire Brigades, SES units and DFES units throughout Western Australia.

For more info please see the attached ESL brochure.

Can I obtain a copy of my rates notice?

Copies of your rates notices are available at a cost of \$27.00 per notice. Please contact the Town's Rates Officer to request a copy and update your contact details with an email address so that we can send it to you promptly.

What if I can't pay my rates?

If you are having difficulties paying your rates, please contact the Rates Officer immediately on (08) 9158 9300 to discuss alternate payment arrangements. A payment arrangement by direct debit will attract a one off charge of \$60.00 and interest of 7% . All enquiries are treated confidentially, and early communication from you may help prevent the commencement of costly legal action for the recovery of outstanding rates and charges.

What if I am a Pensioner / Senior?

If you are a pensioner/senior and live in your own property, you may be eligible to receive a rebate on your rates. Please contact Water Corporation on 1300 659 951 for further information.

What if I pay late?

Interest is charged on all late payments, and continues to accrue daily until the rates and charges are paid in full. The penalty interest rate is currently 7% per annum (excluding eligible pensioners). Rate payments MUST be received by the Town of Port Hedland by the due date. Please consider this when choosing your method of payment and the length of time for the payment to be received by the Town.

What is an Interim Notice?

Interim rates notices are issued to ratepayers when there are changes to the:

- Value of your property
- Services to your property (including green bin repairs / replacements, addition or cancellation of rubbish collection services)

Valuation changes and new or additional rubbish collection services will be charged to you at a pro-rate rate. Repairs or replacement of your green rubbish bin are charged at cost plus an administration charge as the Town's Fees & Charges.

What if I change my postal address or property ownership?

The Local Government Act 1995 requires property owners and ratepayers to advise of any changes in ownership or postal address. Incorrect addresses and ownership records may cause unnecessary delays in the delivery of your rates notices. This may result in interest and costly legal fees on your rates account. You must notify the Town in writing if you:

- Have changed mailing address and/or residential address
- Wish to nominate an agent to receive your rates notice
- Wish to nominate your tenant as the ratepayer

(I.e. as the recipient of the rates notice for commercial lease agreements only)

A Change of Address Form is available for download from the Town's website, or by contacting our Customer Services Officers on 9158 9300. This form must be signed by the property owner.

How can I pay my rates?

The Town offers an extensive range of payment methods, including:



Online

Pay online at BPoint at:
www.porthedland.wa.gov.au/pay-my-rates/fees-and-payments/pay-my-rates.aspx and follow the steps

Telephone and Internet banking

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



Mail (cheque)

Detach the lower portion of your Rates notice and mail along with payment cheque to Town of Port Hedland.

Credit Card

Contact the Town of Port Hedland to arrange credit card payment.



In person (cash, debit or credit)

Present your Rates notice intact to either Port Hedland Office or South Hedland Library with your payment.

A person wearing a helmet and a grey t-shirt is performing a BMX trick, balancing on the back wheel of a red bicycle. The background shows a skatepark with ramps and a clear blue sky. The text is overlaid on the top left of the image.

When do I have to pay my Rates and Charges?

The Town provides a number of payment options:

1. In Full

Payment can be made in full by 7/09/2021

2. Instalment Program

To be eligible for inclusion in the Town's instalment program, you must pay the first instalment amount shown on your rate notice by 7/09/21 (part-payment, or late payment, of the first instalment may result in your account being excluded from the instalment program. Further, you will be expected to pay your rates in full and you will not be issued with an instalment reminder notice).

Instalment options are due as follows:

Four Instalments Program

	Issue Date	Due Date
2021-22 Notice	Tuesday, 3 Aug 2021	Tuesday, 7 Sep 2021
2nd Instalment	Monday, 4 Oct 2021	Tuesday, 9 Nov 2021
3rd Instalment	Monday, 6 Dec 2021	Monday, 17 Jan 2022
4th Instalment	Friday, 11 Feb 2021	Monday, 21 Mar 2022

Instalment options incur a \$14.00 administration fee per instalment reminder notice and does not apply to the first instalment (therefore a total fee of \$42.00).

The fee is only applicable to ratepayers who elect to pay by the four instalments option by the due date. Interest is charged at 5.5% from due date of first instalment.

Where do my rates go?

Your rates provide many vital services that help to improve your neighbourhood and create a healthy, vibrant and connected society.



1%
Governance



2%
General purpose funding



4%
Law, order,
public safety



2%
Health



5%
Education
and welfare



2%
Housing



16%
Community
amenities



38%
Recreation
and culture



17%
Transport



2%
Economic
services



10%
Other property and services

TOTAL

100%

Gross rental value

The Gross Rental Value, or GRV, represents the gross annual rental that a property might reasonably be expected to earn annually if were rented. This valuation is also used to determine your Emergency Services Levy. GRV is not linked to property price fluctuations.

What could impact my GRV?



Location



Construction Materials



Number of bedrooms



Age of dwelling



Number and type of car shelters



Views



If you have a pool

For more information visit
www.porthedland.wa.gov/rates



Rate rise explained.

What is a 2% total rate revenue rise?

What does this mean?

The Town's rating strategy applies a 2% increase on rating categories, projecting a total rates revenue of \$54,853,749. The minor increase was necessary due to the Town freezing rates in the 2020/21 financial year in response to the ongoing Covid-19 pandemic, which impacted the Town's revenue base. The rating strategy strives for objectivity, fairness and equity, consistency, transparency and administrative efficiency.

How does this affect my rates?

With the overall rate revenue collected by the Town increasing, notices will increase slightly.

What is the property valuation?

Gross Rental Value represents the gross annual rental that a property might reasonably be expected to earn annually if it were rented. All properties in the Town of Port Hedland are revalued every 3 years by Landgate. Your property is valued compared to your neighbour's property not against property price.



Key contacts

Town of Port Hedland
13 McGregor Street Port Hedland
Po Box 41 Port Hedland WA 6721

Mon – Fri: 8.00am – 4.00pm

t (08) 9158 9300

f (08) 9158 9399

council@porthedland.wa.gov.au

Useful numbers

Ranger Services (08) 9158 9300

Landfill (08) 9158 9300

Port Hedland Library (08) 9158 9378

South Hedland Library (08) 9158 9373

JD Hardie Youth &
Community Hub (08) 9158 9380

For further information visit
www.porthedland.wa.gov.au



Town of
Port Hedland